



Our Organisation - Information Governance Summary 2016/2017

ANNEX 1

No of Indicators = 4 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

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			Previous Years			2016/2017							
			2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
		Collection Frequency											
Information Governance	FOI01	FOI & EIR - Total Received - (YTD)	Quarterly	1,864	1,670	1,719	414	821	1,240	1,719	-	Neutral	◄► Neutral
		FOI (Freedom of Information) - Total Received - (YTD)	Quarterly	1,501	1,360	1,336	338	641	966	1,336	-	Neutral	◄► Neutral
		EIR (Environmental Information Regulations) - Total Received - (YTD)	Quarterly	363	310	383	76	180	274	383	-	Neutral	◄► Neutral
	FOI02	FOI & EIR - In time - (YTD)	Quarterly	1,752	1,597	1,601	388	772	1,153	1,601	-	Neutral	◄► Neutral
		FOI & EIR - % In time - (YTD)	Quarterly	94.00%	95.60%	93.14%	93.70%	94.00%	93.00%	93.14%	85.00%	Up is Good	◄► Neutral
		FOI (Freedom of Information) - In time - (YTD)	Quarterly	1,399	1,291	1,229	312	595	887	1,229	-	Neutral	◄► Neutral
		FOI (Freedom of Information) - % In time - (YTD)	Quarterly	93.20%	94.90%	91.99%	92.30%	92.80%	91.80%	91.99%	85.00%	Up is Good	◄► Neutral
		EIR (Environmental Information Regulations) - In time - (YTD)	Quarterly	353	306	372	76	177	266	372	-	Neutral	◄► Neutral
		EIR (Environmental Information Regulations) - % In time - (YTD)	Quarterly	97.20%	98.70%	97.13%	100.00%	98.30%	97.10%	97.13%	85.00%	Up is Good	◄► Neutral
	FOI03	FOI & EIR - Out of time - (YTD)	Quarterly	112	73	118	26	49	87	118	-	Neutral	◄► Neutral
		FOI & EIR - % Out of time - (YTD)	Quarterly	6.00%	4.40%	6.86%	7.30%	6.40%	7.40%	6.86%	-	Up is Bad	◄► Neutral
		FOI (Freedom of Information) - Out of time - (YTD)	Quarterly	102	69	107	26	46	79	107	-	Neutral	◄► Neutral
		FOI (Freedom of Information) - % Out of time - (YTD)	Quarterly	6.80%	5.10%	8.01%	9.10%	7.90%	8.70%	8.01%	-	Up is Bad	◄► Neutral
		EIR (Environmental Information Regulations) - Out of time - (YTD)	Quarterly	10	4	11	0	3	8	11	-	Neutral	◄► Neutral
		EIR (Environmental Information Regulations) - % Out of time - (YTD)	Quarterly	2.80%	1.30%	2.87%	0.00%	1.70%	2.90%	2.87%	-	Up is Bad	▲ Red
	FOI05	DP (Data Protection Act) / SAR (Subject Access Request) - Total Received - (YTD)	Quarterly	131	83	106	43	61	75	106	-	Neutral	◄► Neutral
		DP (Data Protection Act) / SAR (Subject Access Request) - In time - (YTD)	Quarterly	92	64	89	40	52	64	89	-	Neutral	◄► Neutral
		DP (Data Protection Act) / SAR (Subject Access Request) - % In time - (YTD)	Quarterly	70.23%	77.11%	83.96%	93.00%	85.20%	85.30%	83.96%	85.00%	Up is Good	▲ Green
DP (Data Protection Act) / SAR (Subject Access Request) - Out of time - (YTD)		Quarterly	39	19	17	3	9	11	17	-	Neutral	◄► Neutral	
DP (Data Protection Act) / SAR (Subject Access Request) - % Out of time - (YTD)		Quarterly	29.77%	22.89%	16.04%	7.00%	14.80%	14.70%	16.04%	-	Up is Bad	▼ Green	